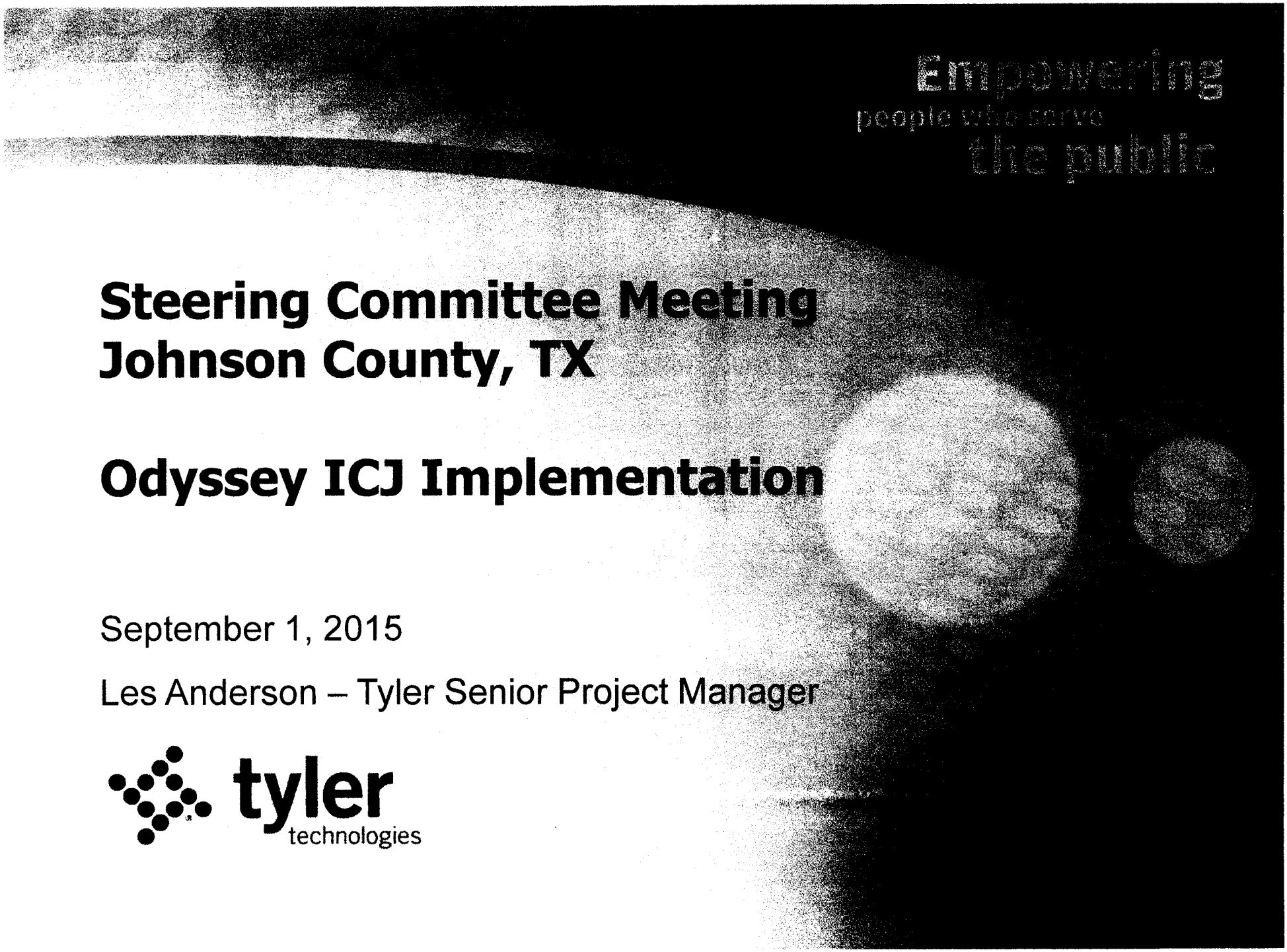

Steering Committee Meeting
Johnson County, TX

Odyssey ICJ Implementation

September 1, 2015

Les Anderson – Tyler Senior Project Manager

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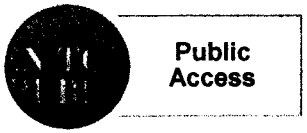
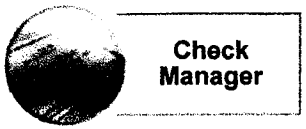
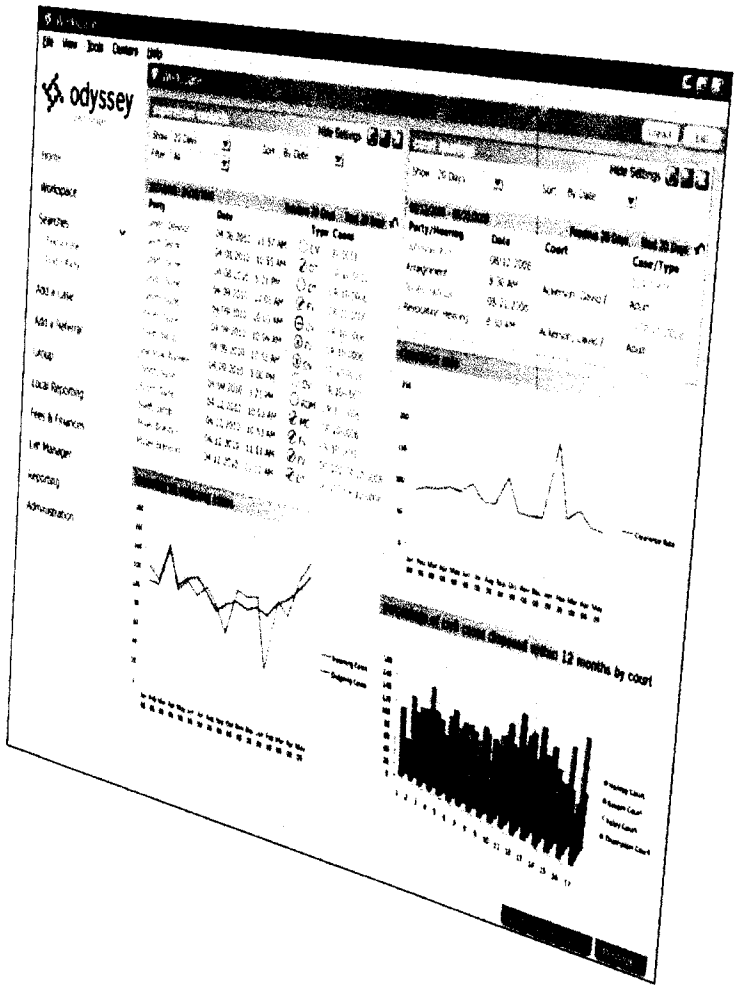
Johnson County - Contract Highlights





- **Sixteen (16) Month Project**
- **Phase 1 – Civil (Complete)**

  Civil Papers (Complete)
- **Phase 2 – Integrated Criminal Justice (ICJ)**
  - Case Manager
  - Attorney Manager
  - Check Manager
  - Financial Manager
  - Jail Manager



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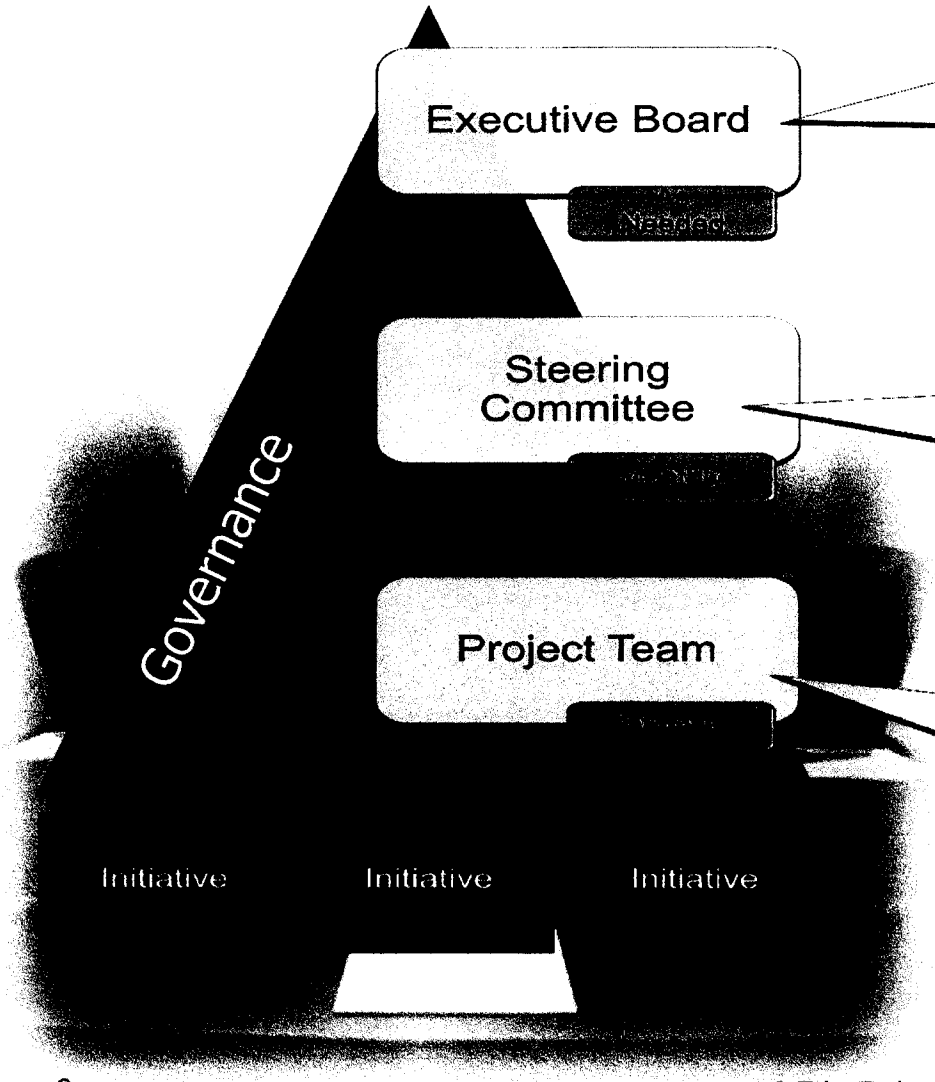
Governance



Vision
Policy Decisions
Trade-Off Direction
Budget Approval

Department Representation
Business Process
Business Trade-Offs

Management
- Scope - Tasks
- Budget - Partners

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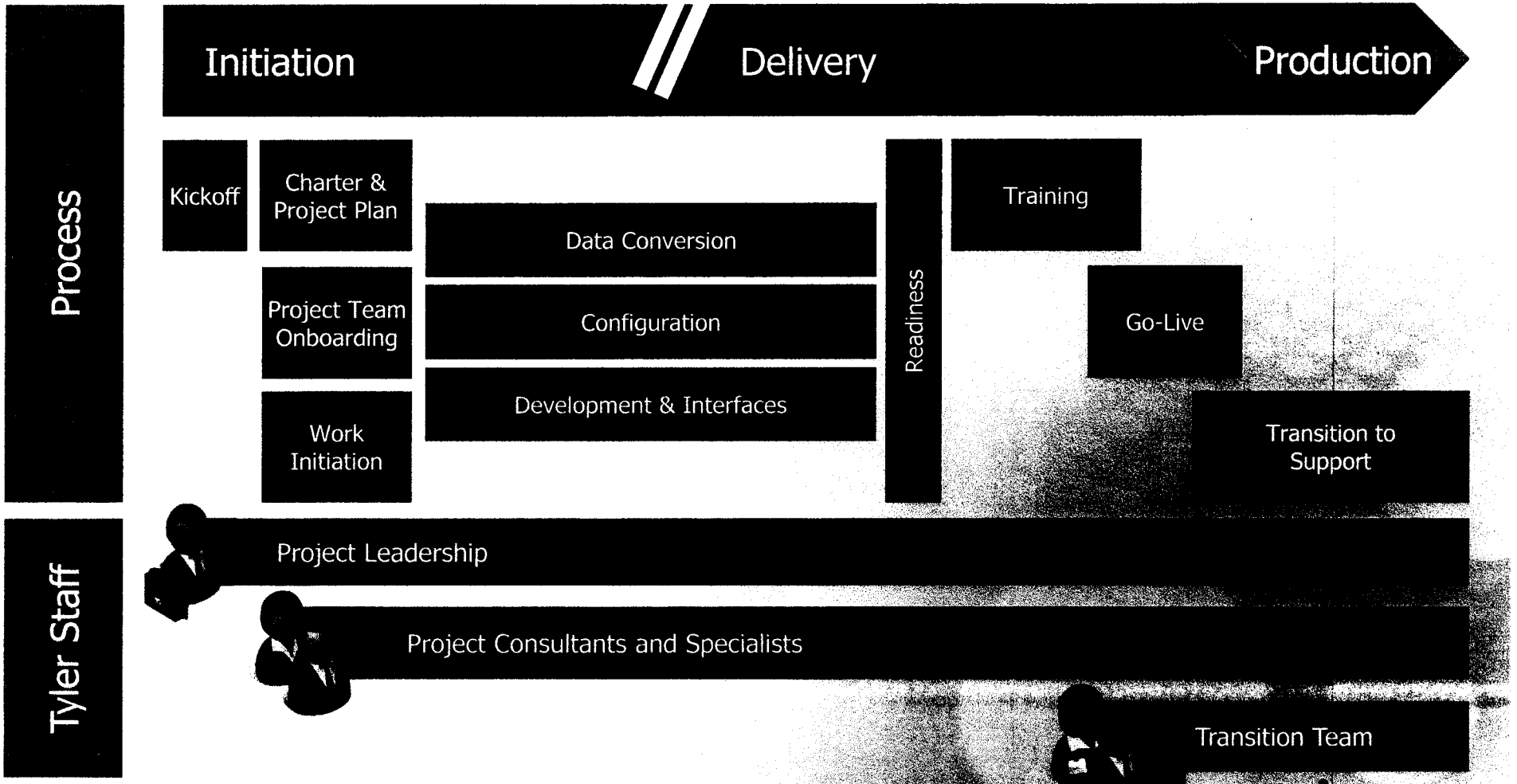
Project Approach



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Work Initiation - Business Process Re

Purpose

- Assure suitability of planned functionality to local business scenarios
- Avoid mid-project surprises
- Obtain user buy-in and ownership

Approach

- Review business scenarios
- Collaboratively conduct evaluation
- Provide recommendations

Output

- Identified scenarios
- Prioritized by impact
- Options to address each scenario
  - Configuration
  - Process Change
  - Software and/or Peripheral Change

Work Initiation - Configuration Workshop

Business Process Scenarios

	Activities	Outputs
Configuration Architecture Analysis	• Tyler to review court organization and business processes	• Flexible Odyssey organization chart supporting configuration with local modifications
Configuration Workshops	• Build Base & Financial configuration • Determine workflow & content management setup	• Base configuration • Validation of the configuration based on the business process
Security Workshop	• Training on rights structure • Define common roles • Map individuals to roles	• Roles & Templates for rollout by functional area • Assignment of roles & rights

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Tyler ICJ Project Status – Next Steps

- Jan – August
  - First Legacy Extract of Data handed over to Conversion Team
  - SME Training on Criminal, JP, County/District Attorney
  - Code-mapping and Configuration Workshops
  - Sprint Session with SMEs
- Sept - Dec
  - Aug 31 – Sept 4 — Data Review #1 by Tyler at Tyler's Office
  - Sept 8 – Sept 18 — Data Review #1 for Case and Jail
  - Sept 29 – Oct 9 — Forms Training Class
  - Oct 12 – Oct 23 — Security Training Class
  - Oct 26 – Nov 13 — Data Review #2 for Case and Jail
  - Dec 7 – Dec 18 — Data Review #3 for Case and Jail

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Tyler ICJ Project Status – Next Steps

- Jan – May
  - Jan 1 – Feb 6 — Tyler Conversion Team working at Tyler's Office
  - Feb 8 – Feb 26 — Data Review #4 for Case and Jail
  - Feb 29 – Mar 4 — Post Conversion Scripts
  - Mar 7 – Mar 18 — Mock Go Live
  - Mar 21 – Mar 25 — End User Training Prep at Tyler's Office
  - Mar 28 – Apr 22 — End User Training On-Site
  - Apr 25 – Apr 29 — Go Live Prep at Tyler's Office
  - May 2 – Jun 3 — Go Live
  - After Jun 3 — Transfer to Support

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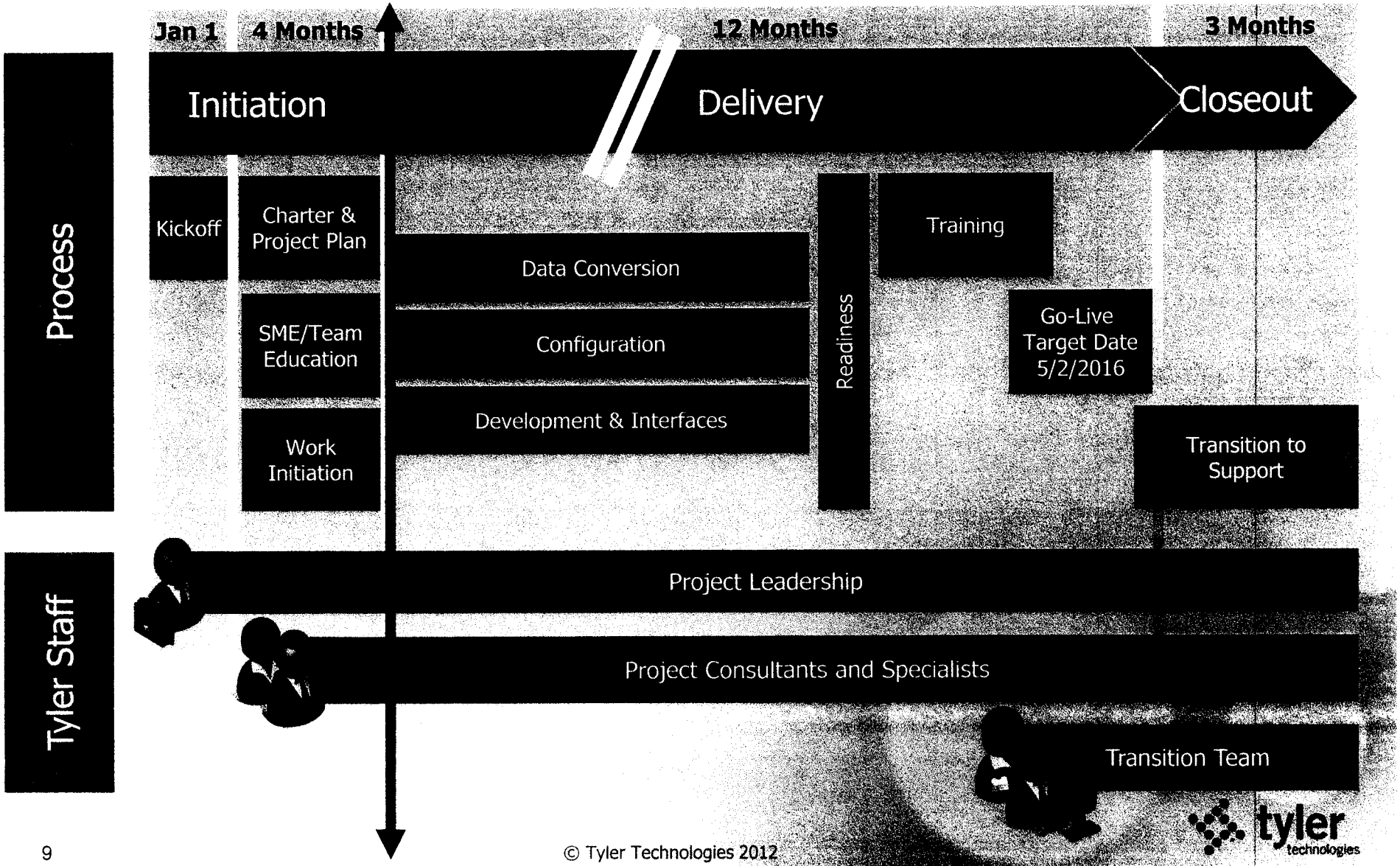
Timeline



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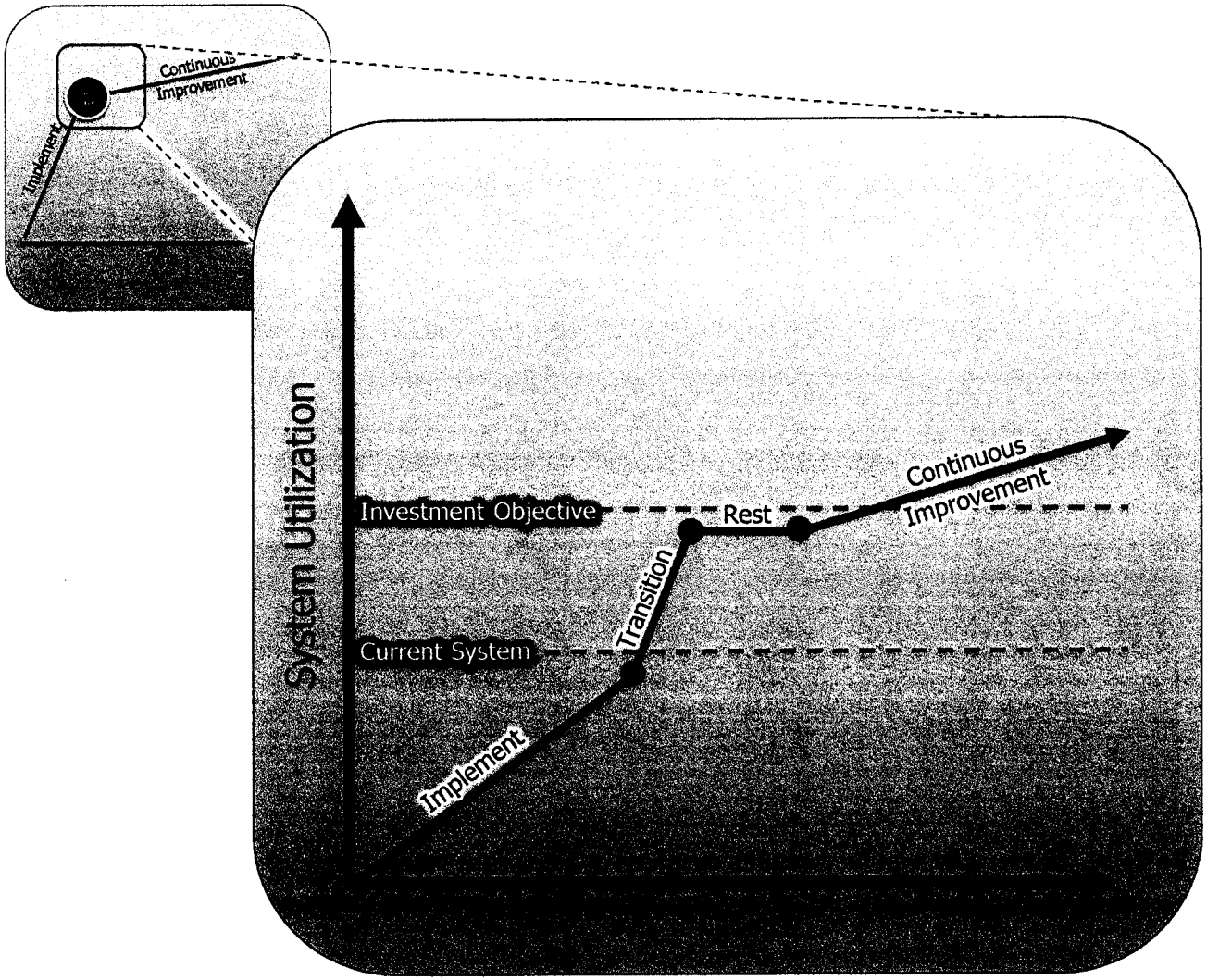
Transition to Post-Production



Summary:

- Go-live delivers day-to-day functionality
- Continuous improvement achieved through a managed transition process
- Goals of transition process:
  - Resolve last of implementation issues
  - Reinforce training and new business processes
  - Prepare all parties for future interaction

Initiation // Delivery Production

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Tyler Project Status - Summary

- SME Training Complete
  - County/District Clerk
  - County/District Attorney
  - JPs Offices
  - Sheriff's Office
- Code Mapping/Configuration Training Complete
- Sprints Complete
- Conversion Process Going on Now
  - Total of Five PUSHs
  - Total of Four Data Reviews with Client
- Forms Training
- Security Training
- End User Training
- Go Live
- Support Transition

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people who serve
the public

Questions

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